

# Yasirali Mustafa Pirmohamed

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## PERSONAL STATEMENT

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My energetic, enthusiastic and determined approach to work has allowed me to develop and further enhance my skills in all areas of pharmacy.

One area I particularly enjoy is the ever evolving transition into the paperless and highly enhanced IT era within the new NHS. Electronic Transfer of Prescriptions (ETP) is quickly affecting the UK and the sharing of summary care records between health care professionals is starting to become a 'norm'. I sit on the board of ETP, which is responsible for making key decisions as well as deciding on how to implement such a huge change within the 'conservative' UK.

I believe that my focused approach to work, coupled with my willingness to take on new challenges, will allow me to formulate a successful career path. I am keen to further my experience and build on my existing skill set

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## EDUCATION

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- ◆ Aston University, Birmingham, UK – Masters of Pharmacy (MPharm) [Hons], Bachelor of Science (Bsc): *Oct. '99– June '03*
  - ◆ Matthew Boulton College, Birmingham, UK (affiliated with Aston University, Bsc) - Foundation Year 0: *Sept. '98 – June '99*
  - ◆ Al Mawakeb School - Dubai, U.A.E: *Sept. '93 - June '98*
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## WORK EXPERIENCE

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3<sup>rd</sup> June '02 – 29<sup>th</sup> June '02

**CITY HOSPITAL (Pharmacy Department) - DUDLEY ROAD, BIRMINGHAM**

My placement included: -

Dispensing, shadowing pharmacists on their ward rounds (including ITU, HDU & SCBU) and working within the National Eye hospital, Radiopharmacy, Chemotherapy and TPN departments

**Reason for Leaving:** End of summer placement programme

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12<sup>th</sup> June '01 – 30<sup>th</sup> June '01

**GOOD HOPE HOSPITAL (Pharmacy) - RECTORY ROAD, SUTTON COLDFIELD**

My placement included: -

Dispensing, Shadowing pharmacists on their ward rounds, Learning how a Medicines Information (Regional) department operates, Learning how Bulk Store operates, Learning how Cytotoxic products are dispensed and how to work in a cytotoxic lab.

**Reason for Leaving:** End of summer placement programme

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20<sup>th</sup> Aug. '01 – 17<sup>th</sup> Sept. '01

**QUEST VITAMINS - 8 VENTURE WAY, ASTON SCIENCE PARK, BIRMINGHAM.**

[INDUSTRIAL PHARMACY MANUFACTURING VITAMINS & OTHER SUPPLEMENTS]

My placement included: -

Working in the labs where we tested products for purity and defects. I also had the opportunity to work with UV, IR and NMR machines on a daily basis and also carried out TLC, HPLC and GLC analysis.

Spending time in the nutrition, stock, and packaging departments.

**Reason for Leaving:** End of summer placement programme

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24<sup>th</sup> Nov. '01 – 10<sup>th</sup> May '03

**BOOTS THE CHEMIST [HIGH STREET RETAIL PHARMACY]**

750 BRISTOL ROAD SOUTH, NORTHFIELD & 147 HIGH STREET, KINGS HEATH (BGHAM)

My placement included: -

Dispensing, Advice to customers/patients on minor ailments, recommending suitable and appropriate over the counter medication

**Reason for Leaving:** Embarking on pre-registration pharmacist job at Good Hope Hospital NHS Foundation Trust

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## JOBS

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July. '15 – Present

**MOIR PHARMACY – REGENT STREET, LONG EATON, NOTTINGHAM, NG10 1QQ.**

**Job Title: Director / Pharmacist**

Dealing with not only day to day running and managing of a pharmacy but also running the business side of pharmacy. This experience has taught me a lot on the details one needs to be able to deal with by owning, running and managing a pharmacy. My vast experience on the LPC and in the pharmacy sector equipped me with the knowledge and tools to be able do this

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Nov. '09 – June '15

**THE CO-OPERATIVE PHARMACY - 159 CHURCH ROAD, YARDLEY, BIRMINGHAM.  
[HIGH STREET RETAIL PHARMACY]**

**Job Title: Pharmacy Manager – Full time**

**Reporting To: Regional Development Manager**

After spending nearly 4 years at the Handsworth Wood branch, I felt I needed a new challenge and thus, I enquired about moving to another branch. At Handsworth Wood branch, I felt that I had reached maximum capacity and so the scope for growth was minimal. This came as a result of my hard work, perseverance and relationship building that allowed me to build up the business over the years. I managed to move to a different type of branch that was situated on the 'high street'. I took it on as a challenge to reproduce a similar effect at Yardley branch as I did at Handsworth Wood.

Since my introduction there the business has definitely increased and I have continued my relationship building especially with the neighbouring doctors and local health organisations. Due to my wide networking skills, I got nominated to pilot the new Electronic Transfer of Prescriptions (ETP) phase 2 scheme with the neighbouring surgery. I was only the 4<sup>th</sup> pharmacy nationally to trial out this pilot.

I also introduced a number of services that were not offered at this branch before. These included smoking cessation, weight management, supervised consumption, chlamydia screening and more recently offering the administration of the flu and meningococcal vaccinations (for those travelling to Hajj/Umrah).

My day-to-day responsibilities include: -

- Verifying, clinically checking, and endorsing medication orders for accuracy & clinical appropriateness against a prescription
  - Checking medications prepared by pharmacy dispensers and technicians for accuracy prior
  - Dispensing of prescriptions
  - Monitoring and reporting any adverse drug reactions
  - Ensuring the dispensary operates in line with Professional and Regulatory standards including Health & Safety legislation
  - Ensuring that the business is compliant with the regulatory and business operating framework and patient safety is maintained at all times.
  - Preparing medications for dispensing, including compounding of extemporaneous preparations
  - Diagnosing, advising, and counseling on various minor ailments
  - Provision of medication counseling to patients and families
  - Developing and building an effective working relationships with local General Practitioners (GPs), Health centres/surgeries, local primary care authority and professional services through quarterly visits
  - Taking professional responsibility for the development and enhancement of all services provided
  - Managing, supervising, training, leading, coaching and observing all staff within my team. This includes sales assistants, healthcare assistants dispensers and technicians.
  - Planning staff rotas, approving holidays, managing sickness/absence, performing performance reviews, investigations, disciplinaries, managing conflict, etc.
  - Setting SMART performance standards for all staff to achieve.
  - Supporting any change initiatives planned by the business, and taking responsibility for engaging team members and embedding change.
  - Engaging all team members with key decisions
  - Managing the branch weekly trading business report and creating an action plan by involving each member of the team.
  - Presenting a period end document to my manager as part of the monthly reporting schedule.
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Nov. '08 – Present

**BIRMINGHAM LOCAL PHARMACEUTICAL COMMITTEE [LPC] - BIRMINGHAM.**

**Job Title: Head of Communication – Part time (20hrs/month)**

**Reporting To: Chairman of LPC**

The Local Pharmaceutical Committee (LPC) is the local organisation for community pharmacy in England. The LPC is the focus for all community pharmacists and community pharmacy owners and is an independent and representative group. The LPC works locally with NHS England Area Teams, Clinical Commissioning Groups (CCGs), Local Authorities and other healthcare professionals \* organisations to help plan healthcare services.

The LPC negotiates and discusses pharmacy services with commissioners and is available to give advice to community pharmacy contractors and others wanting to know more about local pharmacy. LPCs liaise closely with their medical equivalent, the Local Medical Committee (LMC) so that General Practitioners (GPs) and pharmacists can work together to deliver services to patients. LPCs also work closely with local dental committees and local optical committees.

My main job role, besides being a board member and contributing to making key decisions, is to ensure that there is effective and seamless communication between the NHS, the LPC and local pharmacy contractors. I am responsible for: -

- Updating and maintaining the website
- Creating, editing and publishing monthly newsletters
- Keeping up-to date with changes within the NHS
- Distribute regular information to all local pharmacy contractors
- Carrying out regular audits on communication strategies
- Liaising with key individuals on regulatory NHS Health Boards

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Jan. '06 – Oct. 2009

**THE CO-OPERATIVE PHARMACY - HANDSWORTH WOOD MEDICAL CENTRE, B'GHAM**  
[HEALTH CARE RETAIL PHARMACY. PHARMACY SITUATED INSIDE A LARGE  
DOCTOR'S PRACTICE – 9 DR.'S AND 5 NURSES]

**Job Title: Pharmacy Manager – Full time**

**Reporting To: Regional Development Manager**

I took up the role of a manager at this pharmacy without having much experience of being a manager. I wanted to further my career aspirations and thus decided to take up this position.

I gained a lot of experience working in this role. I have been on numerous training courses designed to develop me into becoming a manager. Some of these courses include: -

- Recruitment & Selection process
- Managing Sickness & Absence
- Effective Communication
- Risk Management, Profit Management
- Managing Staff
- Being a Pre-registration Tutor

The nature of this job role required me to deal very closely with all sorts of health care professionals (especially doctors). The reason for this was due to the fact that our pharmacy was located inside a doctor's surgery. I therefore had to build and develop a good working relationship with the doctors. Working in such close proximity with the doctors was similar to working in a hospital setting. My hard work and determination paid off and as a result of this relationship I managed to increase our business. At the end of each financial year we beat our targets.

I implemented and introduced a number of various services whilst working here. Some of which included Repeat Dispensing, Asthma Clinic, Smoking Cessation Service, Minor Ailment Service, Weight Management Service (Lipotrim), Needle Exchange Service, Emergency Hormonal Contraception (EHC), Methadone Supervision and Pregnancy Testing. I also supplied monitored dosage system trays to 3 care homes and 80 community patients.

**Reason for Leaving:** Did not leave the company but wanted to further career aspirations and gain experience. Thus moved to a low performing high street branch (current branch was inside a health centre that had 9 doctors & 5 nurses)

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2<sup>nd</sup> August '04 – 4<sup>th</sup> Jan. '06

**SAINSBURYS PHARMACY - FRANKLEY BEECHES ROAD, NORTHFIELD, BIRMINGHAM**  
[SUPERMARKET RETAIL PHARMACY]

**Job Title: Pharmacist in Charge – Full time**

**Reporting To: Area Manager**

This store had been running on locums for 8 months before I joined. Although I was employed as a pharmacist in charge, I was managing the pharmacy department on the whole. I hardly had any experience at managerial level but I learnt a tremendous amount working and operating this pharmacy. I successfully carried out the following :-

- Implemented staff training and communication briefings in store. Initiated enrollment and successfully tutored 6 members of staff through the Healthcare Assistants Training Course.
- Managing the staff and setting SMART performance standards for them to achieve
- Initiated a Prescription Collection Service (PCS). Set up Standard operating Procedures (SOP's) and personally visited 15 surgeries to canvass support from doctors. Increased PCS to 12% of total items within a year.
- Provision of Emergency Hormonal Contraception (EHC), providing minor ailments, needle exchange service, supervised administration of methadone and also ran a palliative care scheme for terminally ill (end of life) patients.

**Reason for Leaving:** Got head hunted and offered a higher job role, higher salary with extra benefits. Future employer was also a very pharmacy focused organization.

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28<sup>th</sup> July '03 – 23<sup>rd</sup> July 2004

**GOOD HOPE HOSPITAL (Pharmacy) - RECTORY ROAD, SUTTON COLDFIELD, B'GHAM**

**Job Title: Pre-registration Pharmacist – Full time**

**Reporting To: Lead Pharmacist**

Key Responsibilities: -

- Shadowing pharmacists on their ward rounds
- Working in Medicines Information Service (Regional)
- Working in Bulk Store and Ordering Office
- Working in cytotoxic/chemotherapy lab.
- 4-week cross-sector experience in a community pharmacy
- Clinically checking, endorsing, dispensing and handing out of prescriptions
- Experiencing different departments, e.g. dietitians, eye clinic, warfarin clinic, theatres

**Reason for Leaving:** End of Pre-registration year

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## AWARDS/CERTIFICATES

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### **CERTIFICATES:**

Continual Professional Development (CPD)

### **DESCRIPTION:**

- Repeat Dispensing
- Smoking Cessation Service
- Weight Management Service
- Methadone Supervision
- Administration of Flu vaccine
- New Medicine Service (NMS)
- Emergency Hormonal Contraception (EHC)
- Chlamydia Testing and Treatment
- Administration of Meningococcal vaccine for those travelling to Hajj/Umra
- Medication Use Review (MUR) - University of Reading (Medway), UK
- Diabetes Clinic
- Asthma Clinic
- Minor Ailments
- Needle Exchange Service
- Steroid Pack Service
- Pregnancy Testing

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## OTHER

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### **Languages :**

English, Kiswahili, Gujarati as well as written and spoken Arabic.

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### **Sports:**

I keep myself active by regularly visiting the gym as well as playing a number of sports including football, volleyball, badminton, cricket and squash..

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### **Hobbies/Interests**

I have been a teacher at a community Sunday school teaching religious studies. I then went on to become an assistant head of the secondary section.  
I had an aspiration to teach, mentor and guide young adults to acquire key life skills, which are not usually taught at any institution under the age of 18. As a result, I created a Personal Development Programme that helped young adults in gaining core skills that would not only teach them to become more confident, but also empower them to use such skills at university and later on in their career.  
The programme helped these young adults into becoming strong, confident, knowledgeable and spiritual personalities.

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### **Key Skills**

Excellent communication, teamwork and leadership skills  
Over 10 years community pharmacy experience with a multi-million corporate pharmacy retailer.  
Experience in teaching, training, mentoring and coaching.

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### **Pre-registration tutor**

I am a registered pre-registration tutor and have successfully trained 6 pre-registration pharmacists to date.  
I am responsible to ensure that these young pre-registration pharmacists have the necessary skills, attitude and knowledge to become confident and competent pharmacists in the future. I must adhere to strict guidelines set out by the GPhC and constantly train, observe, review and conduct 1:1 sessions with my pre-registration pharmacist. I am required to be their coach, guide, mentor, role model, people manager and assessor.  
At the end of their placement year, I need to sign off and certify that they are fit to practice according to the laws set out by the GPhC.

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### **Leadership Development Programme (LDP)**

I embarked on a 4 day LDP course in order to understand myself better. The primary aim of this program was to develop my leadership capacity.  
This course taught me how to realize my own leadership style in order to enhance and evolve my skills to ensure a more productive and efficient working method.  
The key learning outcomes sought were as follows:

- To develop and enhance my core leadership capacity
- To provide an environment to explore assumptions, ideas and deepen values and ethical framework
- To enhance understanding of effective organizations and organizational development
- To deepen self-awareness, self development, reflective practice and emotional intelligence

Attending a certification in this course has greatly enhanced my leadership skills as not only a leader in my workplace but also on a more personal level. The skills I learnt from attending the programme has enabled me to learn who I am, what type of leadership style I prefer as well as how to influence other peoples' learning styles and behaviour.

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### **REFERENCES:**

Available on request

*Yasirali Pirmohamed*

