

DERBYSHIRE LPC UPDATE

LPC Meeting 17th November 2015



The committee met for the entire day. Invited guests included:

- Caroline Johnson, Regional Development Manager, National Osteoporosis Society
- Samragi Madden, Quality Assurance & Compliance Officer, Healthwatch Derby
- Kate Needham, Head of Medicines Management, North Derbyshire CCG

Sad News

It is with great sadness that we report the untimely death of former LPC colleague Mairead O'Neill. Mairead was a committee member for many years and was based at the Cooperative Pharmacy in Somercotes until January of this year, when she left Derbyshire to start a new phase of her life and career, in Devon. Mairead passed away in Ireland last month. The committee observed a minute's silence at the start of our meeting, in remembrance of Mairead and agreed to send a donation (which does not involve contractor funds) to the Southern Area Hospice Services in Newry, Co. Down, in her memory.

LPC PR and Media Campaign Success

Thanks to the support of pharmacy teams across City and County and the work of LPC with the National Osteoporosis Society, together with the support of our media agency, we achieved wide media coverage in support of World Osteoporosis Day on October 20th. Filming took place at Village Pharmacy in Sunny Hill, Derby and this was broadcast across several bulletins of BBC TV's East Midlands Today. We also enjoyed press coverage and Chairman John Sargeant was invited for a live interview on Radio Derby, with a patient whose story was told in our press release, which you can read [here](#). The committee has agreed to look at further opportunities of this nature to raise pharmacy's profile.

Chairman's Blog

LPC Chairman John Sargeant's blog this month supporting Ask Your Pharmacist Week and next month will be about Antibiotic Guardians. **We urge all pharmacists to please sign up to become an Antibiotic Guardian via the link [here](#).** You can catch up with current and previous blogs [here](#).

LPC Communications

It's time to sign up to receive LPC News personally. Please register by submitting your email address via our home page using the website link below, right.

LPC Officers' Activities

Since September, officers and members have engaged with: LMC, Derbyshire Immunisation Board, the National Osteoporosis Society, Erewash CCG (Vanguard) and the Notts/Derbyshire Flu Group. Three officers attended the LPC national conference in Birmingham.

An Important Message to Contractors from Conference re Discretionary Payments

Contractors are no doubt aware that discretionary payments for very expensive prescription items or, for example, prescription bundles which may have been lost after being sent for pricing, ceased in March 2015. If any contractor has experienced significant financial loss because of the removal of discretionary payments, please contact the LPC with full details and we will assist in raising the issue with PSNC

Hospital Discharge Services are now running on PharmOutcomes®

Both the Royal Derby Hospital 'Help for Harry' scheme and a similar scheme at Chesterfield Royal Hospital are now live on PharmOutcomes®. Royal Derby Hospital commenced using PharmOutcomes® quite recently and if any Derby pharmacies missed the communications, you can find them [here](#).

Healthwatch

There are Healthwatch teams in both Derby and Derbyshire. Healthwatch representatives have powers to 'enter and view'; they have statutory duties which include:

- promoting and supporting the involvement of local people in the commissioning, the provision and scrutiny of local care services
- enabling local people to monitor the standard of provision of local care services and whether and how local care services could and ought to be improved
- obtaining the views of local people regarding their needs for, and experiences of, local care services and importantly to make these views known and
- making reports and recommendations about how local care services could or ought to be improved. These reports are directed to commissioners and providers of care services, and people responsible for managing or scrutinising local care services and shared with NHS England. They currently use 'mystery shoppers' to obtain feedback on pharmacy services, so all pharmacy teams need to be aware.

This update is produced by the LPC for pharmacy contractors in Derbyshire County and Derby City. Any matters related to it should be addressed to the LPC Chief Officer.